



HTET WAI AUNG

IT SUPPORT

Contact

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Email

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Address

Kamala, Kathu, Phuket, 83150
Thailand

Education

2018

BSc Hons Geology

Dagon University

Expertise

- Networking Essential (NE)
- CCNA 200-301 (Local)
- Linux Server Administration
- Troubleshooting End-User Software
- EnGenius Certified Network Specialist
- EnGenius Certified Wireless Professional
- EnGenius Certified Security Professional

Expected Salary

35,000 THB (Negotiate)

Language

English (Intermediate)

Burmese (Native)

WORK EXPERIENCE

Budtender

Kana Pure, Phuket

April 2025 - Current

- Assisted customers in selecting cannabis products based on their needs and preferences
- Managed inventory, tracked daily sales, and compiled monthly performance reports
- Ensured compliance with Thai cannabis regulations and store policies

Budtender

Weedstock Thailand, Bangkok

Aug 2024 - Mar 2025

- Provided knowledgeable service and guidance on cannabis product offerings
- Monitored stock levels, handled trimming tasks, and ensured product freshness
- Supported store operations and maintained a clean, welcoming environment

IT Officer

Yangon Thanlwin Hotel I Yangon, Myanmar

Dec 2023 - Mar 2024

- Troubleshooted and installed the computer software and hardware for office staff
- Installed Windows & Linux OS, hotel management & key card software
- Configured network devices (Cisco APs, Firewall, Cisco Switches and Routers, EnGenius Switches and APs, Linksys Wireless Routers)
- Installed and maintained CCTV, Fingerprint, UPS, and energy-saving key card system
- Regular checked and maintained Local Network, Access points, Wireless routers, File Sharing, Printer Sharing, POS printers and Tablets, PABX system
- Managed DHCP Server on VMware Esxi, IDS Server, Cisco Wireless Controller, and EnGenius Cloud System, Edge Core EWS 101 (Captive Portal for guests and local users)
- Regular update information and maintained LED Display board
- Communicated and troubleshooted the various errors for the convenience of guests and end-users

IT Technician

T4B Co., Ltd. I Yangon, Myanmar

May 2022 - Nov 2023

- Troubleshooted and installed the computer software and hardware for clients
- Installed Windows OS and standard software
- Configured network devices (Cisco APs, Cisco Switches and Mikrotik Routers)
- Installed and maintained CCTV, Fingerprint, UPS
- Regular checked and maintained Local Network, Access points, Wireless routers, File Sharing, Printer Sharing, POS printers and Tablets, PABX system
- Setup Dell EMC Server and Linux OS installation
- Communication with clients
- Reported the daily progress to HR

Fiber Optic Installer

Heng An Communication, Myanmaar - China Border

Feb 2021 - April 2022

- Conducted day-to-day fiber optic cable installation, splicing and maintenance
- Prepared designs optic paths and implementation across multiple teams
- Configured wireless Wi-Fi routers (TP Links, Xiaomi Wireless Routers, etc.)

PHOTO REFERENCE



CCTV and Network Devices
Installation



Configure and Maintain
Firewall, Routers and Switches



Maintain CCTV and related
Devices



Setup and Configure
Dell EMC Server



Fiber Optic Installation



Fiber Optic Installation

REFERENCE

Mr. Chan Myae Aung @ SharThu

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Mr. Chit Phyo Oo

IT Manager

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